

The Villages at Godley Station

Community Security Update

Dear VGS Residents,

We are upgrading our community security system! Spearhead Security & IT Solutions (SSIT) is transitioning from the My2N system to a new, more secure and user-friendly **UniFi Identity App**. This change will improve access at the pool gates, playground/courts gate, and clubhouse entrances.

What You Need to Know

- Existing homeowners in good standing with a current email on file with Sentry will receive an invitation email from UniFi in the coming days.
- Tenants with valid leases registered with Sentry and a current email on file may also receive an invitation.
- If you do not receive an email invitation **by June 15, 2026**, please fill out [this online form](#). Please do not fill out the form before June 15, as your invite may still be on the way.
- Once your form is submitted and resident status verified, you will receive an email invitation from UniFi.
- **IMPORTANT:** One invitation does not cover a household. UniFi requires one (1) email per registered smart device. Each person needs their own unique email accessible on their device. Households are limited to four (4) email addresses during initial rollout.

Setup Instructions

1. Download the **UniFi Identity App** on each smart device (iOS or Android)
2. Open the activation email on that same device and tap "Get Started"
3. The app will load your credentials
4. Follow prompts to complete setup (location access required; photo/facial recognition optional)
5. Join the **VGS UDM group** when prompted

How to Use the App at the Gate

- Open the app and select "Doors" to unlock the gate
- If you have issues, use the call feature at the gate (slide the call button upward) for real-time assistance

Legacy My2N App: Please keep My2N installed until we notify you that the full transition to UniFi is complete.

We appreciate your patience during this system upgrade. If you have questions, please contact Sentry Management at communitycare@sentrymgt.com.

