

How should I handle that?

Protocols for handling certain situations residents may encounter

A solicitor knocked on my door or approached me

The HOA has signage posted at the entries to our community prohibiting solicitors in The Arbors and Copper Village. Of course this does not stop most of them. The HOA is limited to enforcement actions but if residents can provide names and other solicitor information — like the company they represent, time and location of sightings — we can take action and contact those companies with instructions to stop their efforts in the Villages at Godley Station community.

Also, resident certainly can (and should) inform solicitors that they are not permitted in this neighborhood and they will be reported to the authorities. Please provide the police with as much information as possible, including names and company affiliations, time and location of the encounter, and any other relevant details. By working together, we can address soliciting and similar issues to maintain the community's quality of life.

My neighbor's pets are bothering me

If a neighbor's pet trespasses on your property repeatedly, poses a physical threat, is a noise nuisance, etc., you can report it to the HOA. However, you must share the name and address of the pet's owner so the HOA can take action.

The HOA cannot take any action against stray animals or against animals if the name and address of the owner is unknown. If you have a problem with a stray animal, you must contact Chatham County Animal Control to address the issue.

Please note that there are managed cat colonies in our area, cared for by volunteers and residents. These cats are spayed/ neutered, vaccinated, fed, and loved. They can be identified by their clipped ear tip.

If you see a cat with a clipped ear, please don't report it to animal control. Instead, know that it's being cared for by someone in our community.

Additionally, please remember to keep your dogs on a leash at all times. Off-leash dogs are a violation of both our HOA rules and Chatham County laws, and may result in fines from both organizations.

My neighbor is breaking other HOA rules

If your neighbor is breaking a known HOA rule — such as on-street parking, poor lawn/home maintenance, improper storage structures, trash violations, etc. — you can inform the HOA. Please take a photo of the issue and share it along with details of the perceived violation.

While the HOA will address any verified problem, residents are encouraged to try having a friendly chat with their neighbors before reporting a complaint. Sometimes, a simple, positive reminder is all it takes to clear up an issue!



How to report an issue

If you need to report any of the aforementioned problems or other violations, please email sgibbs@sentrymgt.com and include a photo of the issue, description of the problem, and as many relevant details as possible. Residents can also visit godleyhoa.com and click the **[“report incident/violation” button](#)** on the home page.